



## Christian County Commission

100 West Church St, Room 100  
Ozark, MO 65721

**SCHEDULED**

**MEETING ATTACHMENTS (ID # 5155)**

Meeting: 03/25/20 09:00 AM

Department: County Clerk

Category: Meeting Items

Prepared By: Paula Brumfield

Initiator: Paula Brumfield

Sponsors:

DOC ID: 5155

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# Meeting Attachments

### ATTACHMENTS:

- 032520 CERTIFIED COURT ORDER NO. 03-20-2020-01 (PDF)
- 032520 ORDER NO. 03-25-2020-01 Stay at Home (PDF)
- 032520 EXHIBIT A - STAY AT HOME (PDF)
- 032520 STAY AT HOME - FREQUENTLY ASKED QUESTIONS (PDF)
- 032520 STAY AT HOME - QUESTIONS ABOUT BUSINESSES EMPLOYMENT AND GOVERNMENT OPERATIONS (PDF)

The Treasurer is hereby ordered to pay the following entities:

**CART**

March 19, 2020  
Receipt#: 2991

January 2020 Term

**RECEIVED**  
01:49 AM  
MAR 19 2020  
NR  
KAY BROWN  
COUNTY CLERK

AMOUNT RECEIVED		222-43354	113,678.21	Check #
BRIDGE		15.00%	17,051.74	
	ROAD MILES			
COMMON 1	297.51	29.67%	33,728.32	
COMMON 2	280.69	27.99%	31,818.53	
BILLINGS SPECIAL	103.25	10.30%	11,708.85	
GARRISON SPECIAL	24	2.39%	2,716.91	
OZARK SPECIAL	102.97	10.27%	11,674.75	
SELMORE SPECIAL	27.5	2.74%	3,114.78	
SOUTH SPARTA SPECIAL	11.1	1.11%	1,261.83	
STONESHIRE SPECIAL	5.3	0.53%	602.50	
TOTAL ROADS	852.32	100.00%	96,626.48	
TOTAL BRIDGE			17,051.74	
TOTAL DISBURSED			113,678.21	

*Ralph Phillips* 3/25/2020  
Presiding Commissioner Ralph Phillips

*Hosea Bilyeu* 3/25/2020  
Western Commissioner Hosea Bilyeu

*Mike Robertson* 03-25-2020  
Eastern Commissioner Mike Robertson

IN TESTIMONY WHEREOF I, have hereunto set my hand and affixed the seal of said Commission, at my office in Christian County this, the 20th day of March, 2020.

*Kay Brown*  
Kay Brown, Clerk of the County Commission

ORDER OF THE  
CHRISTIAN COUNTY COMMISSION  
OZARK, MISSOURI

DATE ISSUED: March 25, 2020

SUBJECT: **Stay at Home Order**

**WHEREAS**, on March 17, 2020 the County Commission passed an Order No. 03-17-2020-01, prohibiting public gatherings of 50 or more persons with certain exceptions, and the County Commission subsequently entered an Order No. 03-19-2020-01 on March 19, 2020 declaring a public health emergency to address the 2019 novel coronavirus (COVID-19) limiting public events to no more than 10 people; and,

**WHEREAS**, the Director of the Christian County Health Department as of March 24, 2020 has advised the Christian County Commission that there have been 2 confirmed positive cases of COVID-19 in Christian County; and

**WHEREAS**, COVID-19 can result in mild or severe symptoms with the elderly population and those with serious underlying health conditions being most at risk from COVID-19, which in some cases may be fatal; and

**WHEREAS**, COVID-19 is highly contagious, and is spread through close contact between persons and respiratory transmission and poses a serious health risk for Christian County residents and visitors; and

**WHEREAS**, after consultation with City, County and State officials there continues to reasonably appear to exist a state of civil emergency which requires a response by the County Commission to protect human life from the continued spread of COVID-19, including a directive that the citizens of the County stay-at-home to limit social contact and the spread of COVID-19; and

**WHEREAS**, the intent of this Order is to ensure that the maximum number of people remain in their places of residence to the maximum extent feasible, while enabling essential services to continue, to slow the spread of COVID-19 within Christian County. When people leave their place of residence, whether to obtain or perform essential services, or to otherwise facilitate authorized activities, they should at all times reasonably comply with Social Distancing Requirements; and

**WHEREAS**, pursuant to Section 192.300 RSMo. and CSR 20-20.050(3), the Christian County Commission is authorized to promulgate orders intended to enhance the public health and prevent the entrance of infectious, contagious, communicable, or dangerous diseases, such as COVID-19, into the County, including, among other things, a declaration that a state of emergency exists in Christian County, Missouri, and the exercise of all emergency powers not otherwise in conflict with any rules or regulations authorized by the Department of Health or the Department of Social Services under Chapter 198, RSMo.

**WHEREAS**, violating a public health order designed to "prevent the entrance of infectious, contagious, communicable, or dangerous disease" into Christian County is punishable as a

misdemeanor pursuant to §192.300, RSMo. Further, “any person...who shall leave any quarantined house or place without the consent of the health officer having jurisdiction, or who evades or breaks quarantine or knowingly conceals a case of contagious, infectious, or communicable disease, or who removes, destroys, obstructs from view, or tears down any quarantine card, cloth, or notice by the attending physician or by the health officer, or by direction of the property health officer, shall be deemed guilty of a class A misdemeanor” pursuant to §192.320, RSMo.

**NOW, THEREFORE**, on motion duly made and seconded, the question was called and Commissioner Bilyeu voted “YES”, Commissioner Robertson voted “YES”, and Presiding Commissioner Phillips voted “YES”, to amend its prior Order declaring a state of emergency in the unincorporated areas of Christian County effective at **12:01 a.m., March 26, 2020** to control the spread of COVID-19 to protect the safety and welfare of the citizens of Christian County, Missouri, to adopt a Stay-at-Home Order which requires all non-essential activities, businesses, and operations to cease within the County except the daily operations of the essential activities and businesses as defined in Exhibit “A” attached hereto and incorporated herein by this reference.

**IT IS FURTHER ORDERED** that with the exception of the essential businesses and activities described on Exhibit A, the Commission’s prior Order with respect to limiting group events and social gatherings to ten persons or less in a single space or room are still prohibited and in effect due to the unique characteristics and the risks associated with the transmission dynamics of COVID-19.

**IT IS FURTHER ORDERED** that essential businesses listed on Exhibit A shall take appropriate action to minimize risk for the spread of COVID-19 to the greatest extent possible by implementing and enforcing mitigation measures, including but not limited to, social distancing, physical distancing described in Exhibit A, frequent cleaning of all surfaces, and posting of signs.

This Order shall not apply within the city limits of any city municipality within Christian County, Missouri whose Mayor has issued a similar proclamation, resolution, or ordinance addressing the same emergency situation.

**IT IS FURTHER ORDERED** that Christian County Health Department may promulgate such mandatory or advisory rules, policies, and guidance as is necessary and appropriate to implement this Order. Mandatory rules and policies so promulgated shall have the force of law to the greatest extent permitted by Federal, State, and County law.

**IT IS FURTHER ORDERED** this state of emergency shall be effective at **12:01 a.m. on March 26, 2020** and shall continue for a period of thirty (30) days unless renewed or withdrawn. A copy of this Order shall be filed in the office of the Christian County Clerk before 5:00 p.m. this date and copies of said order shall be printed and available for distribution to the public in the Office of the County Clerk.

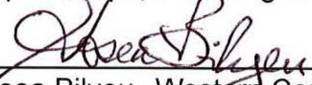
ADOPTED BY THE CHRISTIAN COUNTY COMMISSION this 25th day of March 2020 at <sup>9:25</sup>~~10~~ o'clock  
\_\_\_A.M.

**CHRISTIAN COUNTY, MISSOURI**

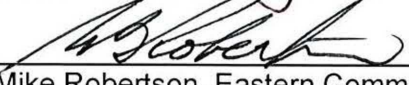
DATED: 3/25/2020

  
\_\_\_\_\_  
Ralph Phillips, Presiding Commissioner

DATED: 3/25/2020

  
\_\_\_\_\_  
Hosea Bilyeu, Western Commissioner

DATED: 03-25-2020

  
\_\_\_\_\_  
Mike Robertson, Eastern Commissioner

COUNTY CLERK:

  
\_\_\_\_\_  
Kay Brown

Auditor Certification:

I certify that the expenditure contemplated by this document is within the purpose of the appropriation to which it is to be charged and that there is an unencumbered balance of anticipated revenue appropriated for payment of same.

\_\_\_\_\_  
Amy Dent  
Christian County Auditor

**EXHIBIT A  
CIVIL EMERGENCY ORDER**

I. Section One: Stay at Home Order

- A. Individuals may leave their residences or place of rest only to perform “Essential Activities,” as defined herein or to provide any services or perform any work necessary to the operations and maintenance of Essential Business, Minimum Basic Operations, or other enumerated exempted categories as prescribed by County Order or other prevailing law. People at high risk of severe illness from COVID-19 are urged to stay in their residence or place of rest except as necessary to seek medical care and to obtain provision of essential life items. All individuals shall exercise physical distancing requirements at all times.
- B. Exemptions. All persons working for or to support Essential Businesses are categorically exempt from this Order. Further, nothing in this Order shall prohibit any individual from performing or accessing “Essential Governmental Functions.” Essential Government Functions means all services needed to ensure the continuing operation of any government agencies, including schools, and provide for the health, safety, and welfare of the public. All Essential Governmental Functions should be performed in compliance with Physical Distancing Requirements as defined in this Section, to the extent possible.

II. Section Two: Non-Essential Business and Other Non-Essential Operations Must Cease

- A. All businesses and other operations in the County, except as defined herein as an Essential Business or exempted by force of law or Order, are required to cease all in-person operations. Non-essential businesses and other operations may continue operations consisting exclusively of employees, contractors, or other agents of businesses performing activities at their own residences or places of rest. All essential business activities shall carry out to the greatest degree possible Centers for Disease Control (“CDC”) recommended social distancing guidelines. Essential businesses may perform only those activities defined as an essential business and may not perform non-essential business activities. This Order shall not apply to government agencies.

III. Section Three: Definitions and Exemptions

- A. Definitions. For purposes of this Section, the following terms will have the meaning ascribed to them:

- 1. “Essential Activities,” shall mean:

- a. To engage in activities or perform tasks essential to their health and safety, or to the health and safety of their family or household members (including, but not limited to, pets), or close personal acquaintances, such as, by way of example only and without limitation, obtaining medical supplies or medication, visiting a health care professional, or obtaining supplies they need to work from home;
  - b. To obtain necessary services or supplies for themselves and their family or household members, or close personal acquaintances, or to deliver those services or supplies to others, such as, by way of example only and without limitation, groceries and essential household goods and products, such as cleaning and personal care products, and other products necessary to maintain the safety, sanitation, and essential operation of residences;
  - c. To engage in outdoor activity, provided the individuals comply with Physical Distancing Requirements as defined herein, such as, by way of example and without limitation, biking, walking, hiking, or running;
  - d. To perform work providing essential products and services at an Essential Business or to otherwise carry out activities specifically permitted in this Order, including Minimum Basic Operations, as defined herein, at Non-Essential Business; and
  - e. To care for a family member, close personal acquaintance, or pet in another household.
2. “Essential Businesses” means any for-profit, non-profit, or educational entity, regardless its corporate or entity structure, to the extent that a substantial element of its daily operations is included in the following activities:
- a. Construction, including critical home and building repairs;
  - b. Healthcare and public health services and supply manufacturing and distribution, including mental health and home health services, blood and plasma donation and related activities, and pharmacies, but not including gyms and fitness centers. This should be construed broadly to avoid any impacts to the delivery of healthcare;
  - c. Veterinary care and other healthcare services for animals, including boarding;

- d. Food, shelter, and social services and other necessities of life for economically disadvantaged or otherwise needy individuals, such as those residing at shelters;
- e. Mortuary services, including funeral homes, crematoriums, and cemetery workers, except that not more than 10 persons at a time shall be allowed into funeral, visitation, or wake;
- f. Home-based care for seniors, adults, or children;
- g. Law enforcement, emergency management, public safety, first responders, emergency dispatch, and security;
- h. Hazardous materials handling and cleanup;
- i. Agriculture and food cultivation, including farming, livestock, and fishing;
- j. Grocery stores, food banks, convenience stores, and other establishments engaged in the retail sale of canned food, dry goods, fresh fruits and vegetables, pet supply, fresh meats, fish, and poultry, and any other household products (such as cleaning and personal care products), provided that farmers' markets and produce stands may provide drive-thru or carry out services only. This includes stores that sell groceries and also sell other non-grocery products, and products necessary to maintain the safety, sanitation, and essential operation of residences and persons, and includes the retail sale and distribution of alcohol;
- k. Restaurant carry-out, drive-thru, and delivery services; entertainment, amusement, and recreation carry-out, drive-thru, and delivery services provided they are food services; pick-up or take-away food services provided by a school;
- l. Energy, electricity, petroleum, natural and propane gas acquisition, production, generation, processing, storage, distribution, and retail distribution;
- m. Waste and wastewater maintenance and operation of infrastructure, including processing, treatment, conveyance, and distribution;
- n. Logistics and transportation of goods and people, including taxis and private transportation providers and businesses that ship or deliver foods, goods, or services directly to residences;



- o. Vehicle repair and maintenance facilities, including vehicle parts manufacturers and suppliers;
- p. Public works support, inspection, and maintenance, including workers such as plumbers, electricians, and other service providers whose services are necessary to maintain safety, sanitation, and essential operation of residences and buildings, Essential Activities, and Essential Businesses;
- q. Public infrastructure support and maintenance;
- r. Communications infrastructure support and maintenance, including storefronts that sell or repair communication devices and media services, including radio, television, and print;
- s. Information technology development, management, support, and security, including client service centers;
- t. Inspection services for construction functions of new facilities and/or maintenance of existing buildings;
- u. Hotels, motels, and bed and breakfasts, provided that they may not offer dining-in services;
- v. Critical manufacturing of materials and products needed for medical supply chains, transportation, energy, communications, food and agriculture, chemical manufacturing, water and wastewater treatment, emergency services, and the defense industrial base;
- w. Legal and critical financial services, including banks, and property services, including supportive activities such as appraisals, title searches, and inspections;
- x. Lawn and landscaping services and grass, weed, and vegetation removal;
- y. Building supply stores;
- z. Laundromats, dry cleaners, and laundry service providers;
- aa. Residential care facilities, including nursing homes and group homes;
- bb. Mailing and shipping services, including post office boxes;
- cc. Educational activities to support distance learning activities;

- dd. Childcare facilities providing services that enable employees exempted in this Order to work as permitted. To the extent possible, childcare should be carried out in stable groups, preferably with 10 or fewer (“stable” means that the same 10 or fewer children or in the same group each day); children should not change from one group to another; if more than one group of children is cared for at one facility, each group should be in a separate room. Groups should not mix with each other; and childcare providers should remain solely with one group of children;
  - ee. Religious activity to support distance and/or virtual services provided fewer than 10 persons are in;
  - ff. “Minimum Basic Operations” of otherwise non-essential businesses, provided that employees comply with Physical Distancing Requirements as defined herein to the extent possible while carrying out such operations and which shall be limited to the following:
    - i. The minimum necessary activities to maintain the value of the business’s inventory and facilities, ensure security, process payroll and employee benefits, or for related functions; and
    - ii. The minimum necessary activities to facilitate employees of the business being able to continue to work remotely from their residences, place of rest, or elsewhere;
  - gg. Direct support services necessary to ensure an essential business activity will not have to cease operation.
3. “Physical Distancing Requirements” includes maintaining at least six-foot physical distance from other individuals, washing hands with soap and water for at least twenty seconds as frequently as possible or using hand sanitizer, regularly cleaning high-touch surfaces, and not shaking hands.

## **Frequently Asked Questions "Stay At Home Order"**

### **What does "stay at home order?"**

The term "shelter in place" means to stay in your home and not leave unless necessary for one of the exceptions listed in the Order (discussed more below).

### **I heard that there isn't a statewide shelter in place order. Do I still need to comply with Christian County's Order?**

Yes. In addition to the statewide order, Christian County passed an ordinance on March 23, 2020 Order remains in effect. All residents must comply with the restrictions in both the City, County and State Orders. If the restrictions in the three orders are different, you must comply with the stricter of the orders.

### **What is the difference between "Stay in Place Order" and "social distancing"?**

Stay at home order is a more rigorous form of social distancing.

- Stay at home order means you:
- Must stay at home
- Can only leave your home for "essential activities," to work for an "essential business," or for "essential travel," which are defined in the Order (see FAQs for details)
- Cannot host or attend any gatherings

You should also maintain 6 foot distance from other people as much as possible, wash your hands frequently for at least 20 seconds each time (or use hand sanitizer), frequently disinfect high-touch surfaces, and stay home if you are sick.

### **Can I leave home to visit friends or family members if there is no urgent need or I am not performing an essential activity?**

No. For your safety as well as their safety, we need to help each other fight the spread of COVID-19 by staying at home.

### **Can I still get my mail and deliveries?**

Yes. You will still be able to get mail and other deliveries at your home.

### **Can I still order the things I need online and have them delivered to my residence?**

Yes. Businesses that deliver goods or services directly to residences are "essential businesses" that may continue to operate.

**Can I go out to do laundry or have my laundry done?**

Yes. Maintain social distancing.

**Can I get my prescriptions or other health care needs? Can I leave home to go to the pharmacy to get my prescription filled?**

Yes. Drug stores and other medical supply stores are allowed to operate. When possible you should have prescription medicines and health care supplies delivered to your home.

**I'm a medical provider – am I allowed to remain open for non-essential services?**

Yes, if you are a medical provider your office is encouraged to remain open. Under the Order, all medical services, including routine and preventive care, are considered essential. This includes, but is not limited to, mental health services, immunizations, well-woman exams, dental cleanings, allergy shots, eye exams, physical therapy, and surgeries. Preventive care should not be deferred. Many visits involve exams or procedures that must be done in person, but practitioners are encouraged to conduct appointments remotely via phone or telemedicine when it is appropriate and feasible to do so.

**Can I continue to use reflexology, massage therapy, chiropractic, or similar services?**

You may continue to use these services if your healthcare provider has determined that they are medically necessary for you.

**Can I still go to my Mental Health appointments?**

Yes, mental health appointments can continue. Patients should consult with their practitioners to determine whether it is appropriate and feasible to conduct individual mental health appointments remotely.

**Can I still go to my substance abuse treatment groups (e.g. Alcoholics Anonymous or Narcotics Anonymous) or other group counseling sessions?**

All participants in group counseling services must attend meetings remotely if they are equipped to do so. Groups should make accommodations for remote support to the maximum extent feasible. If remote participation is not feasible or advisable under the circumstances, participation may occur in person provided that there is compliance with the social distancing requirements set forth in the Order, including maintaining at least 6 foot distance between individuals and capping group size of no more than 10 individuals to reduce in-person interactions.

### **What mental health resources are available for people experiencing distress?**

The following resources are available to help people who may be experiencing distress or heightened anxiety right now:

- 24/7 Behavioral Health Services Department Call Center: 1 800-494-7355
- The Crisis Text Line, Text MOSAFE to 741741
- National Suicide and Crisis Hotline: 1 800-273-TALK (8255)
- If you are experiencing an emergency please call 911 immediately.

### **What if I need to get healthcare from my medical provider?**

You can still get your health needs addressed. Contact your health care provider to see if they are providing regular services. Some services, especially elective procedures, may be postponed or canceled. If you are feeling sick, please first call your doctor, a nurse hotline, or an urgent care center. Do not go to the emergency room of a hospital unless you are having an actual emergency.

### **Should I stock up on food, necessities like toilet paper, and on medicines?**

No. You will continue to be able to purchase these items. Stores selling necessary items like grocery stores, pharmacies, and hardware stores will remain open. Please continue to buy normal quantities of these items on the same schedule you normally follow. This will ensure that there is enough for everyone.

### **What should I do if I'm sick? If I or a family member need immediate medical attention, can I leave home to go to the doctor or hospital?**

If you are feeling sick, first call your doctor, a nurse hotline, or an urgent care center before going to the hospital. Do not go to the emergency room of a hospital unless you are having an actual emergency. But you can and should seek medical advice if you or a family member is sick. If it is not an emergency, please contact your primary care provider to determine next steps. Also, you can check online resources to help you assess symptoms if you are worried about whether you or a loved one has COVID-19. You should check <https://www.cdc.gov/coronavirus/2019-ncov/index.html> for more information. Call 911 or go to an emergency room if you are experiencing a medical emergency.

### **Can I leave home to care for my elderly parents or friends who require assistance to care for themselves? Or a friend or family member who has disabilities?**

Yes. Be extremely cautious when providing care to vulnerable people and ensure that you protect them and yourself by following social distancing guidelines such as washing hands before and after, using hand sanitizer, maintaining at least 6 feet of distance when possible, and coughing or sneezing into a tissue.

**Can I visit loved ones in the hospital, nursing home, skilled nursing facility, or other residential care facility?**

Please call the facility before arriving, some facilities may have policies in place preventing visitors. You may visit a hospital or other healthcare facility only for the purpose of obtaining health care services and supplies. Non-essential visitations are barred. Do not visit a nursing home, skilled nursing facility, or residential care facility other than for the purpose of securing care. People over 60 years of age are particularly vulnerable to COVID-19.

**What if I can't get out of the home? How can I get supplies and food?**

Please contact friends, family, or others you know who can provide support. They are allowed to pick up any of your needs. You can also order food and other supplies, and have them delivered to your home.

**Can I leave home to go to my church, synagogue, or mosque?**

No. For your safety as well as the safety of your fellow worshippers, we need to help each other fight the spread of COVID-19 by staying at home. Places of worship may offer remote access to services, such as by emails, video streaming, or teleconference.

**The Order prohibits non-essential travel on foot or bike -- does that mean that I can't go on a walk or take a bike ride?**

No. The Order allows you to go outside for exercise so long as you maintain social distancing (more than 6 feet from persons who are not part of your household). This includes activities like walks or hikes or bike rides or going to a park.

**Can I leave home to exercise?**

If you will be outdoors and not in close contact with other people, yes. Otherwise, no. Fitness centers, exercise gyms, recreational centers, golf courses, and public pools are not allowed to operate.

**I become anxious when cooped up in my house. Am I allowed to go to a park or on a hike? Can I travel to a park or open space?**

Yes. Spending time outside improves mood and well-being, and is particularly beneficial to children. You can go for walks, go to the park, and engage in other similar activities, but you should maintain social distance (more than six feet away from persons who are not part of your household) to avoid spread of the virus. City of Ozark playgrounds are currently closed.

**Can I go shopping for things other than food/groceries?**

Yes. You can shop for anything that is related to health care, hardware supplies, supplies needed to telecommute, and supplies essential to safety and sanitation. But you should minimize unnecessary trips.

**Can I go to a bar/nightclub/theater?**

No. Entertainment venues are not allowed to operate.

**Can I go to a restaurant, café, coffee or tea shop, ice cream shop, or other foodservice location?**

Yes, but only to pick up food. You cannot dine, eat, or drink in or around the facility.

**Can I walk my dog/pet?**

Yes. Be sure that you distance yourself at least six feet from others who are not part of your household.

**Can I go to a vet or pet hospital if my pet is sick?**

Yes. Please call first to determine if the vet has any restrictions in place.

**I don't cook—how can I purchase meals?**

Restaurants, cafes, food trucks, and similar establishments are encouraged to remain open to supply meals to the public via delivery and carryout. You can also purchase prepared foods at grocery stores, supermarkets, certified farmers' markets, convenience stores, and other such food retailers.

**Can I take my kids to the park and can we use playgrounds?**

The Order allows you to engage in outdoor activities, provided that you maintain adequate social distancing. While we encourage use of parks and trails, City of Ozark playgrounds are closed at this time.

**Can I carry out a court-ordered visit with my kids?**

Yes. The Order exempts travel by court order or law enforcement.

**Can and should I donate blood if I am healthy?**

Yes, blood banks, blood donation centers, and blood drives are exempt healthcare operations. If you are healthy and do not have COVID-19 symptoms, you are encouraged to donate. The need for adequate blood donations from healthy people is critical.

**Can I still access necessary items in my self-storage unit?**

Self-storage facilities are not essential businesses but that they can maintain minimum business operations and allow people to access their units to the extent they are accessing them for medical or related needs.

## **QUESTIONS ABOUT BUSINESSES, EMPLOYMENT, AND GOVERNMENT OPERATIONS**

### **Will all business offices and stores be required to close?**

No. "Essential businesses" may keep their facilities open (and are encouraged to keep them open) to continue providing essential services and products to the public. Employees may leave home to go to these jobs.

Non-essential businesses may keep facilities open only to maintain minimum basic operations, such as maintaining the value of an inventory, keeping the site secure, or ensuring that employees are able to work remotely. The Order does not prohibit any employees from working from home.

### **What are "Essential Businesses"?**

The Order provides the following list of "Essential Businesses":

1. Construction, including critical home and building repairs;
2. Healthcare and public health services and supply manufacturing and distribution, including mental health and home health services, blood and plasma donation and related activities, and pharmacies but not including gyms and fitness centers. This should be construed broadly to avoid any impacts to the delivery of healthcare;
3. Veterinary care and other healthcare services for animals, including boarding;
4. Food, shelter, and social services and other necessities of life for economically disadvantaged or otherwise needy individuals, such as those residing at shelters;
5. Mortuary services, including funeral homes, crematoriums, and cemetery workers, except that not more than 10 persons at a time shall be allowed into a funeral, visitation, or wake;
6. Home-based care for seniors, adults, or children;
7. Law enforcement, emergency management, public safety, first responder, emergency dispatch, and security;
8. Hazardous materials handling and cleanup;
9. Agriculture and food cultivation, including farming, livestock, and fishing;
10. Grocery stores, food banks, convenience stores and other establishments engaged in the retail sale of canned food, dry goods, fresh fruits and vegetables, pet supply, fresh meats, fish, and poultry, and any other household products (such as cleaning and personal care products), provided that farmers' markets and produce stands may provide drive-thru or carry out services only. This includes stores that sell groceries and also sell other non-grocery products, and products necessary to maintain the safety, sanitation, and essential operation of residences and persons, and includes the retail sale and distribution of alcohol;
11. Restaurant carry-out, drive-thru, and delivery services; entertainment, amusement, and recreation carry-out, drive-thru and delivery services provided they are food services; pick-up or take-away food services provided by a school;
12. Energy, electricity, petroleum, natural and propane gas acquisition, production, generation, processing, storage, distribution, and retail distribution;
13. Waste and wastewater maintenance and operation of infrastructure, including processing, treatment, conveyance, and distribution;
14. Logistics and transportation of goods and people, including taxis and private transportation providers and businesses that ship or deliver foods, goods, or services directly to residences;



15. Vehicle repair and maintenance facilities, including vehicle parts manufacturers and suppliers;
16. Public works support, inspection, and maintenance, including workers such as plumbers, electricians, and other service providers whose services are necessary to maintain safety, sanitation, and essential operation of residences and buildings, Essential Activities, and Essential Businesses;
17. Public infrastructure support and maintenance;
18. Communications infrastructure support and maintenance, including storefronts that sell or repair communication devices and media services, including radio, television, and print;
19. Information technology development, management, support, and security, including client service centers;
20. Inspection services for construction functions of new facilities and/or maintenance of existing buildings;
21. Hotels, motels and bed and breakfasts, provided that they may not offer dining-in services;
22. Critical manufacturing of materials and products needed for medical supply chains, transportation, energy, communications, food and agriculture, chemical manufacturing, water and wastewater treatment, emergency services, and the defense industrial base;
23. Legal and critical financial services, including banks, and property services, including supportive activities such as appraisals, title searches, and inspections;
24. Lawn and landscaping services and grass, weed, and vegetation removal;
25. Building supply stores;
26. Laundromats, dry cleaners and laundry service providers;
27. Residential care facilities, including nursing homes and group homes;
28. Mailing and shipping services, including post office boxes;
29. Educational activities to support distance learning activities;
30. Childcare facilities providing services that enable employees exempted in this Order to work as permitted. To the extent possible, childcare should be carried out in stable groups, preferably with 10 or fewer ("stable" means that the same 10 or fewer children are in the same group each day); children should not change from one group to another; if more than one group of children is cared for at one facility, each group should be in a separate room. Groups should not mix with each other; and childcare providers should remain solely with one group of children;
31. Religious activity to support distance and/or virtual services provided fewer than 10 persons are in;
32. "Minimum Basic Operations" of otherwise non-essential businesses, provided that employees comply with Physical Distancing Requirements as defined herein to the extent possible while carrying out such operations and which shall be limited to the following:
  - a. The minimum necessary activities to maintain the value of the business's inventory and facilities, ensure security, process payroll and employee benefits, or for related functions; and
  - b. The minimum necessary activities to facilitate employees of the business being able to continue to work remotely from their residences, place of rest, or elsewhere;
33. Direct support services necessary to ensure an essential business activity will not have to cease operation.

**Does this Order require that schools shut down?**

This Order requires that all schools stop holding classes at physical locations within the County. However, schools may provide distance learning to their students. Employees of schools may go to work for the purpose of providing distance learning to their students. Schools can also continue to offer students free and reduced-price lunches for takeaway or delivery, which many schools are doing.

**I am in the business of manufacturing food that I supply to grocery stores and other food retailers. Am I required to shut down?**

No. All suppliers of essential businesses are allowed (and encouraged) to continue operating. This includes businesses that supply food goods and prepared meals to grocery stores and other food retailers.

**Does the Order require that businesses stop work that is necessary to our health care system?**

No. The Order exempts any business that is performing work related to the delivery of health care.

**Can my company continue construction on a health care facility?**

Yes, the Order exempts any business that is performing work related to the delivery of health care.

**Can my company tend to its labs under this Order?**

You and your employees are allowed to perform "Minimum Basic Operations" on site at your work place, so long as employees maintain a distance of six feet from one another to the greatest extent feasible. If tending to the company's labs is necessary to maintaining the value of inventory, the Order allows for this work to continue. Other than that, your lab may only operate if it performs work exempted in the Order.

**My business principally manufactures, supplies, or repairs cell phones. Can it operate?**

Yes. If your business is primarily engaged in supply or repair of cell phones or other telecommunications devices, then it is essential and may continue to operate under the Order.

**Can landscaping services continue?**

Landscaping services may continue only if they are necessary to protect the safety, sanitation, or operation of essential businesses, such as weed abatement and other fire prevention, tree trimming to prevent a dangerous condition, or clearance of irrigation infrastructure. Landscaping for cosmetic purposes may not continue.

### **Are non-profit organizations allowed to continue operating?**

If they provide essential services as described in the Order, then yes they can and should continue providing those services. This would include non-profits operating food pantries, providing housing for homeless residents, and providing other critical services.

### **What if some of the work my business does at its facility is essential and some is non-essential?**

Your business can continue to operate its facility to carry out its essential business functions. You must maximize remote work and comply with social distancing requirements at the facility. The facility cannot continue to carry out non-essential business functions.

### **I operate a "big box store" that sells some clothing in addition to groceries, electronics, and hardware. Do I need to shut down the part of my store that sells non-essential supplies?**

No. You may keep your entire store open if it primarily sells essential goods and supplies like food and telecommunication supplies.

### **What if I have a cafeteria at my worksite. Can it continue to operate to serve workers who are carrying out work exempted in the Order?**

The Cafeteria can operate like other food facilities. It can serve food to the remaining employees, so long as the employees take the food away and do not eat it in the cafeteria. The cafeteria should follow the social distancing requirements in the Order.

### **Is the local government shutting down?**

No, essential government functions will continue, including first responders, emergency management personnel, emergency dispatchers, and law enforcement. Other government functions or offices may be subject to reduced schedules or may be closed as part of the effort to fight the spread of COVID-19.

### **I work for the government—Can I continue to go to work?**

Government employees can continue to go to work if they are designated as essential employees by their employer. Each government entity is responsible for determining which of its workers are essential workers.

### **What do I do if my employer requires me to go to work?**

Many businesses are not allowed to operate under this Order. Essential Businesses, as defined in the Order, are allowed (and encouraged) to continue operating. If your work is not an Essential Business, you are not allowed to go to work and your employer is not allowed to require you to attend except to sustain Minimum Basic Operations, as that term is defined in the Order. You may work from home if your work allows.

**I work in a hospital or medical clinic, but I'm not sure I'm essential. Should I continue to work? What if I'm over 60?**

ALL employees of hospitals, clinics, and other organizations that provide healthcare, provide services to healthcare organizations, provide needed supplies to healthcare organizations, or otherwise maintain healthcare operations of all kinds may continue working.

Both the County's Order and the Governor's recent guidance allows essential workers over 60 to continue working, even though others in that age group are being directed to stay home.

**What do I do about my kids? I have to work.**

If you work for an Essential Business, as described in the Order, you can and should continue to work. Certain employers, schools, and community organizations will be providing childcare for employees of essential businesses. You may also employ a nanny or babysitter to provide home-based care for your kids.

**Can bike repair shops continue to operate?**

Yes, bike repair shops are treated as an essential business (the same as auto repair shops) because they are necessary to facilitate essential travel.

**Can my company continue to provide janitorial services?**

Yes, janitorial services are allowed as necessary to health and sanitation.

**Can grocery stores, farmers markets, and other food retailers remain open?**

Yes. Grocery stores, certified farmers' markets, farm and produce stands, supermarkets, food banks, convenience stores, and similar food retail establishments are encouraged to remain open to provide food and pet supplies to the public. When visiting these establishments, please help retailers maintain at least six feet minimum distance between patrons, including by providing ample space while shopping and waiting in line.

**If my child's school is providing food or meals, can I leave home to go to the school to pick up the food or meals?**

Yes.

**I operate a food facility-- what practices should I follow to keep my patrons safe?**

Consult the [Public Health Department's website](#) for additional up to date information.

**Can warehouses and distribution centers that supply businesses that ship and deliver stay open?**

Yes.

**I work for an essential infrastructure organization—can I leave home to go to work?**

Yes. You can go to work to maintain and operate essential infrastructure, including public works construction, construction of housing (in particular affordable housing or housing for individuals experiencing homelessness), airport operations, water, sewer, gas, electrical, oil refining, roads and highways, public transportation, solid waste collection and removal, internet, and telecommunications systems (including the provision of essential global, national, and local infrastructure for computing services, business infrastructure, communications, and web-based services).

**I run a construction company that builds affordable and market rate housing. Can we continue to build new units?**

Yes. Creation of new housing units, including both market rate and affordable housing units, is essential. The Order allows construction projects to proceed and new ones to begin if they contribute new residential housing stock to meet the County's critical need for additional housing supply.

**I am midway through a remodel. Can my construction project continue?**

Yes. Residential renovation projects of any kind that are currently underway may continue if necessary to a safe, sanitary, and functional home. Likewise, residential remodeling projects that are partly completed may continue if delaying completion would pose a safety, security, or sanitation risk to residents or impact the habitability of the residence.

**I have a construction project that will sustain damage if I do not continue work on it. Can I complete the project if it is not related to provision of healthcare, housing, or other essential infrastructure?**

The Order allows for minimum basic operations at non-essential construction sites. You may send employees to the construction site to secure the site and to ensure that it does not sustain damage. You may **only** continue construction on the project to the extent it is necessary to prevent damage to the project, e.g. completing a roof or ensuring that there is proper drainage after grading has been completed.

**I have a contractor scheduled to begin a remodel next week. Can I go ahead with this project?**

You must defer your remodel or renovation project unless it is necessary to restore your home to a safe, sanitary, and habitable space.

**Is general commercial construction allowed?**

Unless your construction project is a health care facility, it is only allowed if it is necessary to the operation or maintenance of "essential infrastructure," as that term is defined in the Order.

**What if I want to go to work at a physical location in the County and I'm not sick?**

Unless your work is exempted in the Order, you cannot go to work at a physical location in the County. You may work from home for any business if your employer allows it.

**Can I operate a business that sells things that can be delivered to people's homes? Can I shift more of my business to a delivery model?**

Deliveries can continue to be sent to people's homes, and you may adjust your business model accordingly while this Order is in place.

**My business provides critical services and products for the federal government that we are required to provide on a time-certain basis--can we continue to manufacture these products or perform these services?**

Employees and contractors of any governmental entity may continue to provide the services and products if the governmental entity determines that they are necessary to carry out an essential governmental function.

**Are daycare facilities allowed to operate?**

Daycare facilities may operate, but only if they comply with the mandatory conditions set forth below and only to provide daycare to the children of employees who are exempted under the Order. This includes employees of essential businesses, employees who are providing for minimum basic operations of non-essential businesses, and governmental employees providing essential governmental functions.

- To operate, daycare facilities should comply with the following mandatory conditions:
- Childcare should be carried out in stable groups of 10 or fewer children (meaning that the same 12 or fewer children are in the same group each day);
- Children should not change from one group to another;
- If more than one group of children is cared for at one facility, each group should be in a separate room. Groups should not mix with each other.
- Childcare provided should remain solely with one group of children. They should not rotate between groups.

**Can home service workers continue to provide their services?**

Home service workers may provide services to residences if essential to health, safety, sanitation, or the necessary operation of the residence. Generally, this will mean that plumbing, maintenance (to, for example, fix an interior or exterior water leak), pest control, or similar services necessary to maintain a safe and sanitary household are permissible. Purely cosmetic and other non-essential home services should be deferred to minimize risk of transmission. Home based childcare is also allowed under the Order.

**If I operate a non-essential business with a retail storefront, am I allowed to re-configure my business to deliver products to people's homes?**

Yes.

**I operate a store that primarily sells non-essential goods, but that also sells a small fraction of essential goods like food, or products that allow people to work from home. Can I continue to sell products to customers at my storefront?**

No. Your store may deliver items directly to customers' residences. Other than that, you may only maintain minimum basic operations, such as security and safeguarding of your inventory.

**I am a nanny. Will I get in trouble if I go to work?**

The Order allows nannies and babysitters caring for a child in the child's own home to continue working.

**Can notaries public continue to operate?**

Yes.

**Can title insurance companies continue to operate?**

Yes.

**Can auto dealerships sell cars online and deliver them to people's homes?**

Yes. The Order allows businesses to deliver products to people's residences.

**My retail shop is not exempt -- can we deliver existing stock to people's homes?**

Yes. The Order allows businesses to deliver products to people's residences.